

## **Business Continuity Policy Statement**

## "Confidence in Delivery"

Pennine Healthcare has pride in our ability to provide customers "Confidence in Delivery" for our products and services. Knowing we have plans and systems in place demonstrates one of our core purposes for protecting life.

Where reasonably practicable, we aim to reduce the impact of supply disruption to our customers. With this in mind, Pennine Healthcare has prepared and integrated management policies, procedures and systems in anticipation for all known possible disruptions impacting our organisation.

Where conditions act with catastrophic consequences, the company will manage responsibly, proactively and transparently to restore operations as quickly as possible.

Our employees must follow Business Continuity, policies, procedures or systems of management for planning and management of business disruptions or emergency situations.

Emergency situations that impact the delivery of products and services to our customers (Within the policy protocol) are managed by the Business Continuity Management Team.

The Board of Directors endorses the above Business Continuity Policy Statement with the following objectives and targets:

- Protection of the life and safety of people.
- √ Protection of products, information, supply chain, services and the wider Pennine brand.
- ✓ Protection of the organisations financial system.
- Protection of the assets owned by or under the responsibility of the Company and of the environment.
- ✓ Planning and implementing objectives to address risks and opportunities.
- ✓ Procuring various published standards, guidance and industry best practice, with an aim to aligning internal management systems to ISO 22301 and other standards.
- ✓ Providing information, instruction and training for employees on Business Continuity where required.
- ✓ Prevention of further consequences deriving from the original incident.
- ✓ Providing adequate resource to fulfil the Business Continuity Policy

## **Current Targets**

Policy

Create and maintain a management system for Business Continuty.

Plan

- Plan for disruptions as required by contractual requirements.
- Plan for recovery. Measure and report against compliance.

Do

- Create and quantify Buisness Continuity via a Risk Coordination Team.
- Improve Business Continuity awareness via training, consultation, systems, and other media.

Check

- Test systems periodically with simulations, practice or demonstarations.
- Use systemic checks, audits and questionaires to realise the effectiveness of Business Continuity.

Act

- · Hold senior management reviews, identify opportunities for improvement, and plan targets.
- Impliment corrective actions and system improvements for Business Continuity planning.

This Policy was approved on 28<sup>th</sup> June 2023 and will be communicated to stakeholders and reviewed periodically by the Directors.



Graeme Cameron (Chief Executive Officer)